Overview

HP Remote Graphics Software 7

Summary

Feel the freedom of working remotely while still accessing the high-performance 3D and media-rich applications you count on. With HP Remote Graphics Software (RGS), you can take your graphics-intensive workstation applications wherever you go. From the remote worker to the road warrior, get complete access to the power of your workstations from any computer in any location. Collaborate with colleagues around the office or around the world. HP provides remote access to workstation performance with HP RGS standard with every HP workstation.

New Features in HP RGS 7:

- Professional productivity from a Windows 8 tablet
  - Touch support
  - Gesture to hot key mapping
  - Pan and zoom
  - Virtual mouse
- Improved performance when network connection is poor with integrated and improved HP Velocity technology

Free on HP Z Workstations

The HP RGS Receiver is a free download for all platforms. There are no monthly fees. The HP RGS Sender is free on HP Z Workstations and ZBooks. A license is required to run the HP RGS Sender on all other hardware.

HP RGS 7 License Products[1]

Not required on HP Z Series Workstations		Electronic Delivery		Physical Delivery			
				Japan		China	
		New License	Upgrade[2] License	New	Upgrade[2]	New	Upgrade[2]
HP RGS 7 License	One license required for each RGS sender system	**F9L57AAE**	F9L60AAE	F9L57AA	F9L60AA	F9L59AA	F9L62AA
HP RGS 7 Floating License	Use of license server where licenses are "checked out" on a concurrent use basis up to the number of licenses purchased	F9L51AAE	F9L54AAE	F9L51AA	F9L54AA	F9L53AA	F9L56AA

System Requirements (Sender and Receiver):

- 1.5 GHz or greater processor with SSE2 multi-media instruction extension
- 32-bit color display adapter
- 512 MB RAM minimum

Advanced Video Compression Requirements

- Sender GPU encoding: NVIDIA Quadro 2000 or better graphics card with driver version 305.29 or greater
- Sender CPU encoding: 4 cores or more running at 2 GHz (minimum); 8 cores or more running at 2 GHz (recommended)
- Receiver CPU decoding: 2 cores or more running at 2 GHz

[1]These products require an end-user e-mail address identified on the order for delivery. Customer is responsible for creating back-up CD and hardcopy of LTU if needed.

[2] To qualify for RGS 7 upgrade licenses, customers must already own valid RGS 6 or 5.4 licenses.

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- Public internet access on the receiver side for one time feature activation. If a proxy is required, Windows system must be set up with manual proxy configuration, not PAC or WAPD (automatic configuration script and automatic proxy detection)

HP RGS 7 Support

HP Remote Graphics Software (RGS) is supported to the OS level on the HP platforms cited in the support matrix below (with appropriate HP factory installed OS images). If HP can reproduce the behavior per this structure, the issue will be handled per standard process; otherwise the issue must be addressed between the customer and the hardware platform provider. HP RGS comes with 90 days of phone-in software support to help customers get setup. A Care Pack is required for further support.

Support Matrix

<table>
<tr><th></th><th>Windows 7
Professional, Enterprise</th><th>Windows 8.1
Pro, Enterprise</th><th>RHEL V5.9, V6.5</th><th>SLED 11.3</th></tr>
<tr><td>Sender:</td><td colspan="4"></td></tr>
<tr><td>HP Z Workstations</td><td>✓</td><td>✓</td><td>✓</td><td>✓</td></tr>
<tr><td>HP WS460c (Gen6)</td><td rowspan="5">64-bit
Bare Metal &
Citrix XenServer v6</td><td></td><td></td><td></td></tr>
<tr><td>HP WS460c (Gen8)</td><td></td><td rowspan="4" colspan="2">64-bit
Bare Metal &
Citrix XenServer v6</td></tr>
<tr><td>HP SL390 (Gen7)</td><td></td></tr>
<tr><td>HP SL250 (Gen8)</td><td></td></tr>
<tr><td>HP DL380p (Gen8)</td><td></td></tr>
<tr><td>HP Moonshot M700</td><td>✓</td><td></td><td></td><td></td></tr>
<tr><td>Receiver</td><td>✓</td><td>✓</td><td>✓</td><td>✓</td></tr>
<tr><td>Thin Client Receiver</td><td colspan="2">Windows Embedded</td><td colspan="2">Embedded Linux</td></tr>
<tr><td>HP t610</td><td colspan="2">WES7, WES8</td><td colspan="2">HP ThinPro 4.3, 4.4</td></tr>
<tr><td>HP t620</td><td colspan="2">WES7, WES8</td><td colspan="2">HP ThinPro 4.4</td></tr>
<tr><td>HP t820</td><td colspan="2">WES7, WES8</td><td colspan="2"></td></tr>
<tr><td>HP mt40/41</td><td colspan="2">WES7</td><td colspan="2"></td></tr>
</table>

NOTE: Supported Linux distributions may require specific versions of the kernel, xorg.config, and/or xserver.

HP Care Pack Services

One Year Phone-in HP RGS technical support. HP recommends one care pack for every 200 RGS users. May not be available in all countries

- 1 Year 9x5 UC268E
- 1 Year 24x7 UC267E

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